MANAGEMENT ACCOUNTS FOR THE 5 MONTHS ENDED 31st August 2003

COMMENTARY

INTRODUCTION

These accounts have been compared to the original, un-amended budget.

The deficit before unrealised gains on investments of £217,167 is £760,866 against a budgeted deficit of £884,115. This is better than budget by £123,249. A relatively high deficit is budgeted for at this early stage as the increased income from registration fees did not come into effect until 9th July 2003. Also some of the larger professions will not be paying their renewal fees until later in the financial year.

Income total for the period is £2,712,630, against a budget of £2,880,926, an adverse variance of £168,296 (5.84%). Operating expenses total £3,473,496 against a budget of £3,765,041, a favourable variance of £291,545 (7.74%).

INCOME

Registration income is £1,646,148 against a budget of £1,823,426 an adverse variance of £177,278 (9.72%). The adverse variance is due to processing less international and grandparenting fees as initially budgeted. This has a knock on effect on the number of registration fees taken (applicants becoming registrants). Also in July, no money was taken from the 1st to 9th of July, due to training and data migration to enable the LISA system to go live on the 9th July. The registration departments as a whole have been extremely busy over July and August dealing with telephone calls and this has had an adverse effect on the number of receipts taken onto the system in these months. In light of this, a support team has been introduced, mainly to deal with renewal payments and UK applications.

Restoration fees are currently under budget by 59.18%. The budget is based on the pattern of fees from last year. It is anticipated that over the rest of the year the amount of restoration fees will catch up with the budgeted amount.

There was a possibility that the Paramedics would not pay their renewal fees. After meetings with their unions this problem was largely resolved and direct debits have been collected and cheques are continuing to be received in respect of the renewal fees.

Investment income excluding unrealised gains is above budget by 33.88%. This is due to some large dividends in the opening 3 months of the financial year. The stock market has shown a recovery over the last 5 months, which is indicated by the unrealised gain of £217,167.

Department of Health revenue grant is $\pounds 1,029,664$ against a budget of $\pounds 1,030,000$. The DoH revenue grant has been fully spent for 2003/04, with the final invoice for payment sent in August.

EXPENDITURE

Operating Expenses total \pounds 3,473,496 against a budget of \pounds 3,765,041 a favourable variance of \pounds 291,545 (7.74%). Most departments are within budget with some relatively large savings within communications, IT and operations. The communications department has savings for the launch event in Edinburgh and listening event in Jersey, also any student/graduate

communications program will not begin until the second half of the financial year. Within IT the depreciation associated with LISA was budgeted to begin in July, but in reality the LISA system will not begin to be depreciated until September. The majority of the favourable variance within operations is due to international and grandparenting assessment fees. As mentioned earlier, there have been fewer applications processed and hence less assessment fees have been paid.

Human resources expenditure is £176,930, against a budget of £147,812 an adverse variance of £29,118 (19.70%). This is due to the partner recruitment and training program costing more than envisaged (travel and subsistence of interviewers).

A study of the Overhead Total Schedule, which lists expenditure by group and type rather than by department, shows Payroll, Staff travelling and subsistence, Council and committee expenses, Office services, Computer services, Partners, Communications and Specific departmental expenses, all within budget overall. The only group that is overspent is Property Services, but the amount is relatively small 1.18%.

BALANCE SHEET

Further expenditure on the LISA project will not be funded by the DoH, hence £753,351 will be the final figure for capital grant receivable. This grant is released into the income and expenditure account to match the depreciation charge.

The increase in computer equipment cost reflects the development of the registration system and the increase in office furniture is due to the office refurbishment and replacement of furniture.

The DoH debtor reflects the final invoice to be paid. It is expected that this will be settled in September.

HPC's working capital as at 31^{st} August 2003 is £ (1,616,098). This has led to the overdraft facility requirement which is being put in place in July.

CASH FLOW

The cash flow statement indicates the cash movement from 1^{st} April 2003 to the current month. The cash movement when compared with the deficit can often be significantly different. To arrive at the cash movement, all non cash items, e.g. depreciation, are removed and balance sheet movements taken into consideration. The net cash outflow for the first five months of the financial year was £1,114,199, mainly due to the decrease in creditors and deferred income.

The two other areas of cash movement are returns on investment and capital expenditure and financial investments. Investment income is mainly made up of dividends from HPCs portfolio of shares. As mentioned in the balance sheet, the LISA system is continuing to be developed and this makes up the majority of the £470,726 spent on fixed assets. Carr Sheppards Crosthwaite on our behalf have bought and sold a significant number of shares due to the upturn in the market.

The overall decrease in cash was £1,381,298 reflected in the cash movement on the balance sheet from 31^{st} March 2003 (Bank balance £504,924 compared with £ (876,374) as at 31st August 2003).

CONCLUSION

HPC has currently a temporary cash flow problem which has been alleviated by the overdraft facility. This is reflected in an increase in current liabilities and higher cash movement than the deficit of income and expenditure. This will be a short term problem, and once some of

the larger professions in the 2nd half of the financial year pay the increased registration fee, the overdraft facility will not be required.

After 5 months some trends are emerging. It appears that the income budget has been set too high, in particular with regard to international and grandparenting application fees and the knock-on effect on registration fees. Several areas of expenditure appear to be set to high. Some of the expenditure is linked to income e.g. registrant assessment fees, but there are other areas that appear to be set too high e.g. Council and committee expenses. With this in mind, a revised budget (version 4) has been produced and if agreed will be reported against from September onwards.

Richard Ballard Management Accountant September 2003

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Management Accounts For the 5 months ended 31st August 2003

N AGEMENT ACCOUNTS TO 31 AUGUST 2003 DETAILED SUMMARY

DETAILED SUMMARY					A mm
	Actual £	Budget £	Variance £	Variance %	Annual Budget £
INCOME	2	~	-		-
Professions	83			(= 00) (\$	50.04F
Arts Therapists	19,452	20,624	(1,172)	(5.68)	52,615
Chiropodists	128,053	205,383	(77,330)	(37.65)	881,986
Clinical Scientists	36,142	40,230	(4,088)	(10.16)	165,193 181,672
Dietitians	68,870	74,023	(5,153)	(6.96) (9.30)	874,345
Medical Laboratory Scientific Officers	218,932	241,383 13,831	(22,451) (713)	(5.16)	60,070
Orthoptists	13,118 271,536	280,868	(9,332)	(3.32)	1,123,894
Occupational Therapists	100,748	104,661	(3,913)	(3.74)	444,455
Paramedics	419,647	448,683	(29,036)	(6.47)	1,209,505
Physiotherapists Prosthetists & Orthotists	8,072	8,244	(172)	(2.09)	35,500
R ographers	256,653	267,377	(10,724)	(4.01)	683,798
Speech and Language Therapists	104,925	118,119	(13,194)	(11.17)	459,433
New Professions	0	0	0	0.00	60,000
Registration Income	1,646,148	1,823,426	(177,278)	(9.72)	6,232,466
Investment Income (Excluding Unrealised Gains)	36,818	27,500	9,318	33.88	66,000
		4 850 880	(467.060)	(0.07)	6 208 466
	1,682,966	1,850,926	(167,960)	(9.07) (0.03)	6,298,466 1,030,000
Department of Health Revenue Grant	1,029,664	1,030,000 0	(336) 0	0.00	188,338
Department of Health Capital Grant Released	0	U	v	0.00	00,000
					Ō
TOTAL INCOME	2,712,630	2,880,926	(168,296)	(5.84)	7,516,804 0
EXPENDITURE					V
Departments	00.404	25 667	3,266	12.72	61,600
President	22,401	25,667 83,016	12,960	15.61	268,331
<u>ç</u> incil	70,056 80,605	82,586	1,981	2.40	198,205
Childef Executive	354,991	355,175	184	0.05	487,819
Education and Policy	470,905	602,601	131,696	21.85	1,613,447
Operations Directors	157,097	183,211	8	14.25	470,030
IT Department	227 408	312,007	22	27.11	919,131
Finance	128,000	142,768	14,768	10.34	359,134
Administration	1,033,804	1,027,822	(5,982)	(0.58)	1,575,027
Legal Services	427,120	424,651	(2,469)		855,894
Human Resources	176,930	147,812	(29,118)		261,499
Communications	324,179	377,725	53,546	14.18	1,091,728
	0 470 400	2 765 044	201 545	7.74	8,161,845
Operating Expenses	3,473,496	3,765,041	291,545	-	0,101,040
	3,473,496	3,765,041	291,545	- 7.74	8,161,845
TOTAL EXPENDITURE	J,H7 J,470	0,100,041	201,040	-	
SURPLUS/(DEFICIT) (Excluding Unrealised Gains)	(760,866)	(884,115) 123,249	13.94	(645,041)
	•			0.00	0
Investment - Unrealised Gains / (Losses)	217,167	0			
SURPLUS/(DEFICIT)	(543,699)	(884,115)] 340,416	= 38.50	(645,041)

MANAGEMENT ACCOUNTS TO 31 AUGUST 2003

DETAILED SUMMARY

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	Actual £	Budget £	Variance £	Variance %	Annual Budget £	
Income						
Registration fees	78,337	124,282	(45,945)	(36.97)	569,493	
Registration fees (part year)	18,462	0	18,462	0.00	0	
Restoration fees	31,046	76,052	(45,006)	(59.18)	258,600	
Retention fees	1,293,689	1,287,951	5,738	0.45	4,129,890	
EU Application fees	161,827	215,258	(53,431)	(24.82)	639,400	
Confirmation letter fees	4,275	5,083	(808)	(15.90)	5,083	
Grandparenting fees & other	58,512	114,800	(56,288)	(49.03)	630,000	
.	1,646,148	1,823,426	(177,278)	(9.72)	6,232,466	

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MANAGEMENT ACCOUNTS TO 31 AUGUST 2003

CODE	INVE	STMENT &	OTHER IN	ICOME	
BUDGET MANAGER	Paul Baker				Ammunal
	Actual £	Budget £	Variance £	Variance %	Annual Budget £
Income Bank interest - Business Reserve Portfolio income P & L on disposal of investments (Realised)	2,076 30,081 4,661	2,500 25,000 0	(424) 5,081 4,661	(16.96) 20.32 0.00	6,000 60,000 0
P & L on disposal of investments (Unrealised)	<u>36,818</u> 217,167	27,500 0	9,318 217,167	33.88 0.00	<u>66,000</u> 0

MANAGEMENT ACCOUNTS TO 31 AUGUST 2003

OVERHEAD TOTAL

Code		Actual £	Budget £	Variance £	Variance %	Annual Budget £
<u>(</u>	Payroll Basic Overtime National Insurance Pension costs Medical insurance Staff recruitment Temporary staff Other payroll expense	612,061 15,416 73,755 79,776 436 20,563 94,535 12,260	626,185 14,788 90,241 99,447 417 15,000 79,388 0	14,124 (628) 16,486 19,671 (19) (5,563) (15,147) (12,260)	2.26 (4.25) 18.27 19.78 (4.56) (37.09) (19.08) 0.00	1,514,594 34,600 218,955 242,726 1,000 15,000 154,200 0
	Staff travelling and subsistence Fares Car expenses and car park Subsistence Entertaining	908,802 8,866 1,950 5,354 464 16,051	925,466 9,127 2,146 8,262 2,739 11,233	16,664 261 196 2,908 2,275 (4,818)	2.86 9.13 35.20 83.06 (42.89)	2,181,075 21,900 5,150 19,825 6,575 24,000
	Conferences Lecturing Council and committee expenses Allowances Travelling and subsistence	994 33,679 65,633 62,891	4,168 37,675 73,715 87,277	3,174 3,996 8,082 24,386	76.15 10.61 10.96 27.94	205,780 205,780 239,008 4,500
Ċ	Conference expenses Training Property services Business rates Water	4,361 0 132,885 2,244 477	1,875 5,600 168,467 3,750 321	(2,486) 5,600 35,582 1,506 (156)	100.00 21.12 40.16	4,300 30,000 479,288 9,000 770
	Electricity Gas Cleaning contractors Cleaning materials Waste disposal Repairs and maintenance Maintenance contracts Security Building Refurbishment Property depreciation	4,562 299 6,732 4,006 1,518 2,000 2,433 52,804 622,342 10,833 710,250	4,167 313 10,750 3,250 1,083 10,417 2,083 55,000 600,000 10,833 701,967	(395) 14 4,018 (756) (435) 8,417 (350) 2,196 (22,342) 0	(9.49) 4.61 37.38 (23.26) (40.17) 80.80 (16.80) 3.99 (3.72) 0.00	10,000 750 25,800 7,800 2,600 25,000 5,000 55,000 600,000 26,000 767,720

OVERHEAD TOTAL

Code		Actual £	Budget £	Variance £	Variance %	Annual Budget £
	Office services					
	Printing and stationery	116,742	110,417	(6,325)	(5.73)	265,000
	Photocopying	1,436	4,583	3,147	68.67	11,000
	Microfilming	176	0	(176)	0.00	0
	Postage	55,141	55,000	(141)	(0.26)	155,000
	Telephone	8,146	20,833	12,687	60.90	50,000
	•	0,140	1,333	1,333	100.00	3,200
	Telephone system maintenance	1,322	1,333	1,555	100.00	3,550
	Mobile telephone	1,322	625	(847)	(135.52)	1,500
	Fax		833	(342)	(135.52) (41.06)	2,000
	Couriers	1,175	Construction of the second	• •	25.59	
	Office equipment < £500	7,813	10,500	2,687		25,200
C.	Office equipment rental	1,808	0	(1,808)	0.00	0
	Office equipment maintenance	0	0	0	0.00	0
	Staff catering	4,098	5,208	1,110	21.31	12,500
	Other office services	15,061	8,333	(6,728)	(80.74)	20,000
	Depreciation of office equipment	29,595	29,167	(428)		70,000
		243,985	248,313	4,328	. 1.74	618,950
	Computer convices					
	Computer services Hardware < £500	2,061	2,771	710	25.62	6,650
	Hardware maintenance	2,397	7,500	5,103	68.04	18,000
	Software	3,173	6,084	2,911	47.85	14,600
	Software maintenance	18,019	8,125	(9,894)		19,500
		10,010	0	(0,004)	0.00	.0,000
	Software development	4,456	19,858	15,402	77.56	72,860
	Systems support	4,400	19,000	10,402	0.00	12,000
	Internet development	_	CONTRACTOR AND	(3,813)		12,000
	Internet maintenance	8,813	5,000	(3,813)	(70.20) 7.07	11,000
	Computer media and sundries	4,259	4,583	499	14.09	8,500
	Disaster contingency plan	3,043	3,542		14.09	D125.2012525777660832280776266887658889992
	Computer training	0	3,458	3,458		8,300
-	Other computer services costs	6,932	3,375	(3,557)		8,100
×.,	IT Security - Backup Offsite etc	1,057	6,042	4,985	82.51	14,500
	IT Hardware Disposals	(2,535)		2,535	0.00	0
	Hardware depreciation	39,560	114,347	74,787	65.40	418,300
		91,235	184,685	93,450	- 50.60	612,310
	Communications					
	Advertising	50	0	(50)	0.00	150,000
	Annual Reports (Design, Distribute)	13,038	15,000	1,962	13.08	190,000
	Brochures (Design, Distribute)	39,848	40,000	152	0.38	155,000
	HPC Launch Event	36,232	47,000	10,768	22.91	47,000
	Grandparenting Communications	4,528	8,333	3,805	45.66	20,000
	Listening Events	6,081	18,000	11,919	66.22	36,000
	0	175	4,167	3,992	95.80	10,000
	Lobbying	15,649	18,750	3,101	16.54	45,000
	PR Advisors		Carl Contract & Later and States and States and Later	(1,914)		75,000
	Market Research	31,914				62,000
	Registrant Comms & Internal	37,733	34,000	(3,733)		
	Translations	3,517	3,333	(184)		8,000
7	Students / Graduates	0	20,000	20,000	100.00	55,000
	Standards of Proficiency (Design, Prod, Dist)	65,606	Stand and a stand of the stand	544	0.82	66,150
	Welsh Language Scheme	1,355		4,895		15,000
		255,726	310,983	55,257	17.77	934,150

OVERHEAD TOTAL

Code		Actual £	Budget £	Variance £	Variance %	Annual Budget £
	Partners					
	Partners Recruitment	64,477	36,000	(28,477)	(79.10)	54,000
	Partners Training	36,842	25,000	(11,842)	(47.37)	50,000
	Legal & Medical Assessments	9,488	12,500	3,012	24.10	30,000
	Grandparenting Assessments	0	90,999	90,999	100.00	409,500
	International Reg Assessments	146,151	173,161	27,010	15.60	415,584
	International Applicant Interviews	2,099	4,084	1,985	48.60	9,800
	Mediation - Panels	342	667	325	48.73	3,000
	Panels (Allowance & Travel)	30,852	20,833	(10,019)	(48.09)	50,000
	Screening - Panels (Allow & Travel)	0	4,444	4,444	100.00	20,000
	Visitors	14,148	15,074	926	6.14	36,179
	JVC Costs	27,858	30,590	2,732	8.93	95,864
(-	332,257	413,352	81,095	19.62	1,173,927
Х.,						
	Specific departmental expenses	0	0	0	0.00	0
	Accountancy assistance	3,971	4,583	612	13.35	11,000
	Archive storage	11,969	8,969	(3,000)	(33.45)	21,525
	Auditors' fees	21,055	27,919	6,864	24.59	60,000
	Bank charges & interest	363	0	(363)	0.00	0
	Books and publications	0	Ő	(000)	0.00	Ő
	Conferences	11,980	12,500	520	4.16	32,250
	General insurance	15,313	21,875	6,562	30.00	52,500
	Legal insurance	2,755	1,333	(1,422)		3,200
	Health and safety	336,077	331,334	(4,743)	• •	620,000
	Legal expenses	52,470	41,182	(11,288)	• •	52,000
	Other professional fees Pension administration	446	2,500	2,054	82.16	6,000
	Staff functions	1,645	750	(895)		5,250
	Staff Handbook	1,010	1,667	1,667	100.00	4,000
1	Personal Performance Consultancy	2,448	2,708	260	9.60	6,500
- (* :	Investors in People	-,0	4,000	4,000	100.00	7,000
·	Good Citizen Scheme	0	833	833	100.00	2,000
	Quality ISO 2002	1,452	Ū.	(1,452)		21,000
	HPC Processes	0	Ő	, , , , , , , , , , , , , , , , , , ,	0.00	20,000
	Reward Data	0	4,000	4,000	100.00	5,000
	Subscriptions to professional bodies	1,672	1,855	183	9.87	4,450
	Proficiency Standards - QAA & Newchurch	270,442	270,000	(442)		270,000
	Professional Liaison Groups	2,708	10,000	7,292	72.92	48,000
	Legal - Disc Trans Writer	8,362	6,375	(1,987)		15,300
	Taxation advice	1,266	5,000	3,734	74.68	20,000
	Training	18,283	14,750	(3,533)		20,000
	naminy	764,677	774,133	9,456		1,306,975
			panentation and the second	<u> </u>	-	The second se
	OVERHEAD TOTAL	3,473,496	3,765,041	291,545	= 7.74	8,161,845

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BALANCE SHEET as at 31st August 2003

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as at 31st August 2003			1 1 1	0000
	£	£	March £	2003 £
	-			
FIXED ASSETS				
Tangible fixed assets				
Land & buildings, at cost or valuation Depreciation Net book value	1,300,000 (45,500)	1,254,500	1,300,000 (34,667)	1,265,333
Computer Equipment, at cost Depreciation Net book value	1,881,348 (303,413)	1,577,935	1,487,688 (266,597)	1,221,090
Office furniture and equipment, at cost Depreciation Net book value	322,794 (80,596)	242,198	256,485 (51,001)	205,485
Total tangible fixed assets	-	3,074,634	-	2,691,908
Investments		1,383,052		1,322,147
TOTAL FIXED ASSETS	-	4,457,686	-	4,014,055
CURRENT ASSETS				
DOH Debtor Other debtors and prepayments Bank balances and cash	176,509 177,082 0 353,590		95,336 712,010 <u>504,924</u> 1,312,270	
CURRENT LIABILITIES Amounts falling due within one year				
Bank overdraft Creditors and accrued expenses	876,374 1,093,314		0 1,325,969	
WORKING CAPITAL		(1,616,098)		(13,699)
DEFERRED INCOME				
Registration fees in advance Retention fees in advance	68,985 1,554,509	(1,623,494)	63,982 2,174,581	(2,238,563)
NET ASSETS		1,218,094		1,761,793
Represented by:				
Capital Grant Receivable - LISA System Accumulated Fund at 1 April 2003 Surplus/(Deficit) for the period		753,351 1,008,442 (543,699) 1,218,094		753,351 2,416,615 (1,408,173) 1,761,793

MANAGEMENT ACCOUNTS TO 31 AUGUST 2003

CASH FLOW STATEMENT From 1st April 2003 - 31st August 2003

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Deficit Depreciation of tangible fixed assets Gain on disposal of investments Gain on disposal of hardware (insurance claim) Investment income Decrease in debtors Decrease in creditors Decrease in deferred income	(760,866) 79,988 (4,661) (2,535) (32,157) 453,756 (232,655) (615,069)
Net cash outflow from operating activities	(1,114,199)
Returns on investment and servicing of finance Investment Income	32,157
Capital expenditure and financial investment Purchase of tangible fixed assets Disposal Income (insurance claim) Purchase of investments Sale of investments	(470,726) 10,547 (8,274) 169,197
Decrease in Cash	(1,381,298)
Cash at 31st March 2003 Cash at 31st July 2003	504,924 (876,374) (1,381,298)
Cash Movement	(1,001,200)

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HPC Cash Flow Forecast: September 03 - March 04

									Total
	31st Aug 03	SEPT	ОСТ	NOV	DEC	JAN	FEB	MAR	7 Mths
Opening Balance 1st		-876,331	-981,425	-497,045	248,151	466,697	399,918	939,277	
Receipts									
Fees Grants		435,397 176,509	1,570,768	1,316,943	733,250	501,554	1,155,730	737,469	6,451,112 176,509
Investment Cash		200,000							200,000
Total Receipts	0	811,906	1,570,768	1,316,943	733,250	501,554	1,155,730	737,469	6,827,621
<u>Payments</u> Operational									
Payments to Creditors		625,000	894,388	379,747	332,704	386,333	434,372 182,000	374,211 182,000	3,426,755 1,274,000
Wages (Gross, NI & Pension)		182,000	182,000	182,000	182,000	182,000	182,000	182,000	1,274,000
Exceptional		100,000							100,000
IT System (LISA) Other Cap Ex		10,000	10,000	10,000					30,000
Total Payment		917,000	1,086,388	571,747	514,704	568,333	616,372	556,211	4,830,755
Closing Balance	-876,331	-981,425	-497,045	248,151	466,697	399,918	939,277	1,120,535	

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Aged Creditors & Accruals	1,093,314	894,388	379,747	332,704	386,333	434,372	374,211	492,845	492,845
Budgeted Expenditure 03/04		426,074	379,747	332,704	386,333	434,372	374,211	492,845	
Drog-ine									