Corporate Services

Corporate Services covers Information Technology, and Information Services.

Employees
No changes.

Information & IT

General IT Infrastructure – Server consolidation has commenced. The end to end process will require working out side of regular hours to complete the process without interrupting service to registrants and employees. As previously indicated, this will ultimately lead to full data replication to our Internet Service Provider more practicable, without increasing operational costs.

Projects

BACS-IP & AUDDIS

IT department has completed stability testing of the additional functionality provided. We are now ready for sign off from the Finance Department – if they are happy with the functionality.

The full BACS-IP process does not have to go fully automatic until we have informed banks of all the registrants that will be effected.

APU (Fitness to Practise tracking system).
Data has been migrated from the old Access system, and the database is being used in the live environment. A temporary worker will complete data input work from the old system or paper records.

Rick Welsby (IT) is completing the enhancements to the FTP database. We will then freeze the application, to see how it performs medium to long term.

LISA On-line Applications nearing completion. Worldpay credit/debit card processing has been reinstated. Setting up test accounts to the test file server for robust testing on the on-line payments process within our secure environment.

LISA – Amendments to follow the revised **Return To Practice** process has now highlighted additional requirements around those with historic UK qualifications or those that have not been registered at any time by a UK regulator (CPSM or HPC). This has increased the scope and cost of the project. Other LISA based projects will be evaluated by IT and the Operations Directorate to either delay or revise other projects to ensure we remain in budget over the Financial year.

Information Services

Document Control – FOI & DPA

Tom Berrie (Information Services Manager) is about to undertake an online Content Management course to assist in preparing an all encompassing requirement to our data and document archiving needs. Roy Dunn is undertaking an Electronic Records Management course with the same organisation. Requests continue for detail on international applications to registration, including organisations supposedly working on behalf of DH initiatives.

Business Continuity & Security

The BC/DR plan is being reorganised to ease use under true DR conditions. EMT are having final input, and the plan will then be frozen for 3 months over the summer as the enhanced data replication is rolled out.

Updated copies of the BC/DR plan will be despatched from HPC to EMT, Department Managers and Committee chairs in early July.