1. Corporate Services

Corporate Services covers Information Technology and Information Services.

2. Employees

No changes

3. General IT Infrastructure

90% of the migration work has been completed. The ongoing process for the rationalisation of servers, will take until the end of the month. This will also ultimately make full data replication to our Internet Service Provider more practicable.

4. Projects

As renewals are currently not being processed ICR is not being used. The scanners are being used to assist the scanning of regular documents to the communications log. Next renewals are operating department practitioners in autumn/winter this year.

BACS-IP & AUDDIS

The final test they require is with a live registrant with an existing direct debit. UK Registrations is approaching a registrant to confirm that they are happy to participate in this final test of the service. The full BACS-IP process does not have to go fully automatic until we have informed banks of all the registrants that will be affected.

APU (Fitness to Practise tracking system). Data has been migrated from the old Access system, and the database is Data has been migrated from the old Access system, and the database is being used in the live environment. Data input work from the old system or paper records is almost complete. 38 modifications of varying complexity that are at least "nice to have" or higher priority have been developed in house. The temp inputting data has suggested

a further 12 or so further "nice to haves". These will be developed after the system has been run stably for sometime.

LISA On-line Applications

LISA On-line Applications nearing completion. The Worldpay credit/debit card processing service has been reinstated. A test version of the on-line applications service is on our test environment and is available for access by in-house registration employees for comment and testing.

UK Registrations now has a plan to update our application forms, the fully functioning version will be released after further changes and employee training.

LISA – Return To Practice

LISA – Return To Practice process including multiple routes to achieving appropriate levels of pre-return training. The scope of the IT element of this project has been expanded to include those UK trained nonregistrants with historic qualifications never having been on the CPSM or HPC registers. Registrations will manually process return to practice applications for now.

The support contract is being renegotiated with Digital Steps.

Document Control – FOI & DPA

To date there have been 180 requests under Freedom of Information. The large majority (95%) concern requests for statistical information, which can usually be fulfilled after creating new reports. These are reused or modified where ever possible.

Business Continuity & Security

The BC/DR plan has been reorganised to make it easier to use under true disaster recovery (DR) conditions. Updated copies of the BC/DR plan have been despatched from HPC to EMT, Department Managers and committee chairs in August.